

Firstly I would like to say thank you to everyone for welcoming me to Bawdsey Parish council meeting, as mentioned I am Evangeline the PGL Bawdsey Manor General Manager, I joined PGL in November 2023. My apologies for not attending last year I was on annual leave and very new to the business. Working at PGL has been a dream of mine since I visited PGL when I was at Primary school. That school now visits us every year. I hope this shows you how PGL are enriching young peoples' lives and will go on to be remembered within their adult lives.

My apologies if I haven't met you however I have started to communicate and network within the local community, currently I am part of the community emergency planning and have hosted a couple of meetings at the manor, I recently attended the Deben Estuary planning meeting with East Suffolk council, we have also hosted 2 Radar volunteer days, working with rock barracks, and continue to support with the RAF reunion lunch.

During our 23-24 season we hosted over 9000 guests at Bawdsey Manor between March – November, including schools, kids camps, scouts, brownies, Suffolk young carers and other groups alike. I am proud to say we are one of the top centers for highest customer satisfaction scores, not only this but we have met requirements for Ofsted again and received a 5 Star rating from EHO. I can only thank my team for there delivery to support me in getting where we are today. On that note children do really enjoy coming to PGL and for some of these this is the first time they have seen the sea, green grass or had the opportunity to go on holiday – if you are not familiar PGL supports those less fortunate to be enabled to have the chance to have a residential experience away from home, residential homes or foster care.

You may be aware with children sometimes or a lot the time comes happy laughter, screams and singing, we have resubmitted our Noise Management Plan to environment health with no current changes to the plan.

Early last year we were contacted by the council and neighbours due to traffic and our coaches, I can confirm that we proactively spoke to our head office who now communicate with the schools along with coach companies to ensure they are following speed limits and driving sensibly through the local community.

I would now like to come to some sad news and as I am sure you have already heard, Di decided not to renew the lease at the Boathouse. I am happy to say that over the year I have built a great relationship with Di and begrungly accepted that she would not be renewing. On a high we have been able to support some of those affected who are now working with us in our catering department. I would like to announce at this present time PGL will not be looking to lease the Boathouse café out this season whilst we look into options available to that space. I unfortunately cannot confirm any options however I have put forward a proposal that would support the community and our colleagues on centre as I am aware of how much this space meant to everyone.

For this season 24-25 we have opened on a high with a lot more local recruitment due to my networking within the local community, this year we have worked with Woodbridge Job centre, Woodbridge school, Ipswich careers along with Suffolk New college to ensure we are gaining live off local colleagues to support within the local area but to also support with the increase in demand to our colleague accommodation.

If you are not aware in peak we have around 120 live on core colleagues who work and live on centre in our accommodation. I am currently working with pop up pubs, the local community

police officers and committee of colleagues to ensure we have a safe space and environment for our colleagues but to ensure they are not a nuisance to the neighbours too.

In March I was able to partner with Suffolk New college and will be working with them to mentor and support catering and sports students within their careers.

I am also delighted to announce that we have offered to open our doors to welcome the Bawdsey Fete at PGL Bawdsey manor to support with your fundraising but to also support the RADAR museum with their fundraising too by enabling them to run guided tours of the manor. So I look forward to seeing you all on the 26th May for the fete.

Last year we were lucky enough to have a stand at the Suffolk Show and showcase PGL Bawdsey and the activities we have to offer children, we will be attending again this year and showcasing similar activities – this is a great opportunity for us to get out in the local community but to also support other likeminded businesses.

I am now going to read a script from our head office in regard to the Coastal defense update. Should anyone have any questions relating to anything I have spoken about I will endeavor to answer at the end of the meeting or will take your questions away and come back to you if I am unable to answer.

Introduction

- We submitted and had a planning application approved to carry out works on the coastal defences on 9th December 2022, which is valid for 3 years so work must be started by 9th December 2025
- The planning approval contains 13 planning conditions, which need to be discharged either in advance of the work starting or be adhered to when the works are being carried out
- The planning application we have had approved contains all the work we were advised as being necessary to repair/reinforce the whole of the coastal defences, which we explained in our submission would be carried out over several phases to spread the high cost associated with the work:

<https://publicaccess.eastsuffolk.gov.uk/online-applications/centralDistribution.do?keyVal=R3PC3FQXHLP00&caseType=Application>

- One of the conditions associated with the planning approval is that the work has to be carried out between the months of June to October, so we intend to start work on the coastal defences this summer (June/July) once we have all the necessary approvals and consents in place
- We have submitted information to East Suffolk Planning Department informing them of our intention to start work, which they validated on 21st March 2025 and they have set a "Determination Deadline" date (to hopefully approve our submission) by 16th May 2025
- The information we have submitted is available to be viewed on the East Suffolk Planning website:

<https://publicaccess.eastsuffolk.gov.uk/online-applications/applicationDetails.do?activeTab=summary&keyVal=STBF1WQX06O00>

Details of the Scheme

- The planning approval contained a condition to produce a "Monitoring & Mitigation Plan", which we have submitted following the production of a detailed "Condition Survey" of the coastal defences and Pulhamite cliffs
- Extensive surveys of the beach, coastal defences and Pulhamite cliffs have been undertaken (including 2 x drone surveys), which show the following results:
 - There has been NO significant erosion to the Bawdsey Manor coastal defences to date
 - The middle section of the sheet steel pile (SSP) seawall is in very poor condition due to a high number of voids in the steel
 - The Northern section of 50m is in better condition than the middle section
 - The Pulhamite Cliffs remain in a similar condition to that of 2021 (when the last detailed survey was carried out)
 - The beach levels in front of the coastal defences have changed since 2021:
 - The southern half has continued to erode
 - The northern half appears to have stabilized with no significant drop in beach levels and a small increase towards the northern end
 - The erosion at the southern end has made beach access more difficult
- The Monitoring & Mitigation Plan has been used to produce a technical design that we are going to carry out as a first phase of the works to the coastal defences
- The proposed civil engineering work has been designed to stabilize the existing sheet steel piling (SSP) and "tie it in" to stable ground behind the top berm using ground anchors. More technical details are in our planning submission
- We are going to start this work in the middle section of the coastal defences, as the Condition Survey has shown they are in very poor condition and have the biggest risk of failure
- This first phase of the construction works (summer 2025) does not include placing a rock revetment beneath the sheet piling, which means there won't be large construction traffic delivering the rocks down the roads to Bawdsey. This work will be completed at a later date if it is deemed to be necessary once the first phase of works is completed
- Our planning application was submitted to East Suffolk Council on 17th March 2025 contains:
 - Details of the work we are intending to carry out in phase 1
 - Our plans and timetables to discharge the conditions attached to the planning approval
 - The Monitoring & Mitigation Plan
 - The Condition Survey of the sheet piling and Pulhamite cliffs

Summary

- We are still waiting for our planning submission to be approved to start the works this summer
- We aim to start work on the 1st phase of the project in summer 2025, which will be to reinforce and repair a section in the middle of the sheet steel piling
- This represents a significant investment from PGL to protect our assets (buildings, grounds and Pulhamite cliffs)
- We need to receive consents before the work starts from the MMO (Marine Management Organisation), Environmental Permit from the Environment Agency, CPA (Coast Protection Act) Consent & inform the Crown Estate. All of these applications and consents are being processed as we speak!

